



TATA POWER-DDL

TATA POWER DELHI DISTRIBUTION LIMITED

A Tata Power and Delhi Government Joint Venture

Corporate Office : NDPL House, Hudson Lines, Kingsway Camp, Delhi - 110 009

CIN No. : U40109DL2001PLC111526, Website: www.tatapower-ddl.com

Telephone : 011-66112222, Fax : 011-27468042

PUBLIC NOTICE - ALL CONSUMERS OF DISTRICT SHALIMAR BAGH OF TATA POWER-DDL

SPECIAL DRIVE FOR SUMMARY DISPOSAL OF GRIEVANCES

The Hon'ble Consumer Grievance Redressal Forum (**CGRF**) for Tata Power Delhi Distribution Limited (**Tata Power-DDL**) established u/s 42(5) of Electricity Act, 2003 is presently functioning at Sub-station Building, Police Colony, Model Town (Guidelines for establishment of forum for redressal of grievances of the consumers and ombudsman) Regulations, 2003 and is engaged in large scale resolution of grievances of Tata Power-DDL. The Hon'ble CGRF has, with the objective of reaching out to consumers who have any grievance in relation to their electricity connections, decided to hold a Mobile Court for the Summary Disposal of Grievances of the consumers of District Shalimar Bagh.

Any aggrieved consumer / representative may take up his complaint / grievance before the Mobile Court on 15.02.2019, Friday located at District Office Building Shalimar Bagh, Delhi - 110088 during 11:30 hrs to 15:00 hrs.

It may be noted that cases of misuse / theft of electricity will not be taken up at such hearing.

All grievances shall be entertained on First Come First Serve basis and Tata Power-DDL officials will also be present to assist the proceedings. Anyone intending to participate in such a hearing may contact Ms. Shambhavi Kumari Customer Relations Executive [**CRE**] at **9643198148** for any query and attend the hearing along with all relevant details / documents including the electricity bill etc. at the District Office, Shalimar Bagh.