



TATA POWER-DDL

PHONE PE PAY & WIN SCHEME FOR APRIL TO JUNE'20

The banner features the Tata Power-DDL logo on the left and the PhonePe logo on the right. The central text is set against a purple background with a yellow callout box. It highlights two offers: a scratch-off reward of up to ₹75 and a cashback of up to ₹1000 for the first electricity bill payment.

TATA POWER-DDL Pay - Scratch - Win Rewards **UP TO ₹75** # applicable on Delhi Metro and more! **+** **UP TO ₹1000 CASH BACK*** **PhonePe**

T&C: #Get cashback up to ₹75 on 'PhonePe Switch' on stores like Delhi Metro card recharge, Ola, OYO etc. • *Min. assured cashback of ₹15 on your 1st ever Tata Power-DDL electricity bill payment on PhonePe • Offer applicable once per user per month, from 1st April - 30th June, 2020 on bills of ₹300 & more • For more details on the offer, refer to the PhonePe app

Get a Scratch card and win rewards up to Rs.75 on PhonePe Switch on stores like Delhi Metro, OYO and many More!

And up to Rs.1000 cashback for your first ever Tata POWER-DDL electricity bill payment on PhonePe

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What is the offer?

- Get a scratch card and win rewards up to ₹75 on 'PhonePe Switch' on stores like Delhi Metro card recharge, OYO etc. on Tata Power- DDL Electricity bill payment on PhonePe
- In addition customers paying their Tata Power DDL Electricity bill payment for the first time on PhonePe will get cashback up to Rs.1000. Cashback amount will vary between ₹15 to ₹1000.
- Minimum transaction amount is ₹300 to avail this offer

What is the eligibility criteria?

- Customer will get the offer on their Tata POWER-DDL Electricity bill payment on PhonePe
- Offer valid only if the electricity bill is paid through
 - UPI or
 - Credit or Debit Card
 - (UPI+Wallet) or (Debit / Credit Card + Wallet)
- Transactions paid for using ONLY wallet balance will not be eligible for the offer
- In case of payments where part of the amount is paid using wallet, the offer will be applicable on the total transacted amount.
- For example, if a bill payment of ₹300 is paid using ₹100 gift voucher balance and ₹200 through BHIM UPI/Cards, the cashback amount will be calculated on the entire amount of ₹300
- Once the scratch card received against Tata Power- DDL Electricity Bill Payment transaction, the user should perform Apps transaction on PhonePe to avail this (25% cashback up to ₹100 on Apps on PhonePe) offer
- **Note: To avail reward user should be on android version 3.3.43 / ios version 5.1.10 and above. Upgrade your app before transacting to avail the offer**

What is offer Duration?

From 00:00 hrs 1st April 2020 to 23:59 hrs 30th June 2020

How many times will I be awarded Scratch card?

Scratch card can be availed only once per device and once per PhonePe registered user

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How do I get the Scratch card?

On your PhonePe app

- Click on Electricity Icon within "Recharge & Pay Bills" section of the app
- Select Electricity Provider Tata Power –DDL
- Enter the CA Number of the electricity provider
- Check the amount to be paid
- Pick the payment option for the same
- Note: in case you hold a wallet balance, it will be automatically used for paying. Please uncheck the checkbox to not use the wallet amount
- Click on PAY BILL to complete the transaction.

How do I redeem the Scratch card and get cashback?

On a successful transaction on the Tata POWER-DDL you get the scratch cards

- In the PhonePe app, click on View My Rewards section
- Find the unscratched cards and swipe to redeem the rewards
- Once redeemed scratch card cashback will be credited within 24 hours
- Scratch card redemption limit is up to one year
- **Note: Scratch cards received on this offer can be redeemed only on android version 3.3.36 / ios version 5.0.31.1000 and above. Upgrade your app to redeem cashback**

When do I get the Scratch Card?

Scratch card will be rewarded to your active PhonePe account within 24 hours of successful completion of the transaction.



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What happens in case of refund/cancellation of my transaction?

- In case of any cancellations, the cashback processed post redemption on scratch card on the transaction will continue to remain as gift voucher balance and non-withdrawable to your bank account. This can continue to be used on PhonePe (recharges, bill payments, etc.)
- Refunded amount less of cashback will be credited back to the source of funds used while making payment.

Other Terms and Conditions:

- In case the PhonePe wallet limit for the month has been reached (₹10000), the cashback will be credited on the first business day of the next month.
- Offer is applicable on both iOS and Android devices.
- Cashback given against the scratch card can be used for recharges, bill payments and payments on PhonePe partner platforms/stores.
- Cashback given against the scratch card cannot be withdrawn to any linked bank account or transferred to other customers.
- Any scratch card and cashback related queries should be raised within 30 days, post a Successful transaction.
- The transaction must be initiated using a PhonePe linked bank account and completed by the user within the PhonePe app
- PhonePe reserves the right to award offers and related benefits as per internal policy decided by PhonePe from time to time.
- PhonePe has the right to amend the terms & conditions, end the offer, or call back any or all of its offers without prior notice.
- Customers' participation in the offer constitutes their understanding and agreement to the complete terms and conditions associated with the offer.
- In case of any dispute, PhonePe reserves the right to resolve the same as per the Terms & conditions of any offer at its sole discretion.
- For any clarifications please write to <mailto:support@phonepe.com> or call 0124-6789-345.

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