

LTT Extension/Disconnection Process

Q1. For how many days Long Term Temporary (LTT) connections are provided?

Ans. Long term temporary connection are provided for a period of more than a year.

Q2. For how many months customer can apply for extension of LTT connection?

Ans. Customer can apply for extension of LTT connection from 1 month to maximum up to 12 months.

Q3. What is the basis of charging demand note extension of LTT?

Ans. Differential security amount charged in Demand Note as per current security amount in existing LTT connection. System auto calculate differential security amount on the basis of LDHF formula (i.e. Load*Days*Hours*Factor) with other charges i.e. PPAC, Surcharge, PTS, E-tax. etc.

Q4. What is differential security amount?

Ans. Differential security is explained with the help of an example:

Example: For 1KW Domestic Connection, security amount available is Rs 900 & as per current scenario security amount required is Rs 3600 so differential security amount is Rs 2700 (3600-900) so demand note shall be prepared for Rs 2700 in this case. If already security amount available is Rs 3600 or more, then demand note shall not be generated in this case & validity end date will auto extend without making demand note.

Note: This is just an example, charges depicted above is just for explanation and tend to vary from actual charges.

Q5. What documents are required for extension of LTT connection?

Ans. Registered customer ID proof & Undertaking Form are required for LTT extension.

<u>Click here</u> to view the format of Undertaking Form.

Q6. Who can apply for extension of a LTT connection?

Ans. Only Registered Customer can apply for extension along with his/her ID proof & Undertaking Form.