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My Tata Power App
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Roshni
Tata Power-DDL's Corporate Mascot

May 2024

Tata Power-DDL organized Urja Arpan Carnivals

In order to contribute relentlessly towards Sustainable tomorrow, Tata Power-DDL organized Urja Arpan Carnivals & GREEN Zone events to create awareness of Energy Efficient Products & Online Services. These events were organized with the support of RWA's .

The participants were motivated to take the pledge for Urja Arpan. More than 5000 customers participated in these events, creating a substantial impact on the Society.

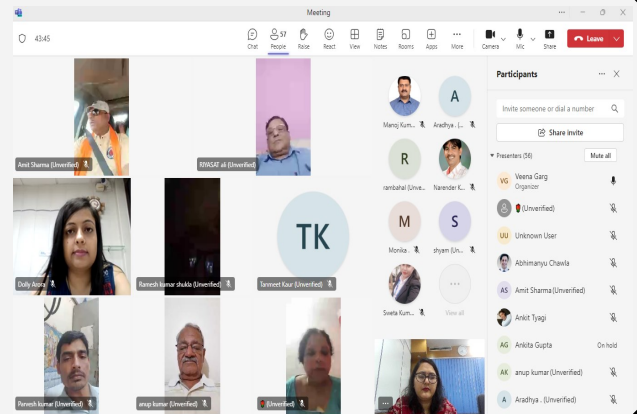


Tejas : Special Webinar Series for Smart Metered Customers

Over the years, Tata Power-DDL has taken multiple endeavours to support its customers in ensuring their convenience and comfort in conjunctions with DERC. In line with this, an initiative "TEJAS" was launched to directly connect with customers where Smart Meters have been installed at their premises.

The purpose of this webinar is to explain the benefits of Smart Metering and promote the usage of Smart Energy Portal available on My Tata Power App. The webinar was organised on 29th May 2024.

More than 80 participants attended this Webinar. The Webinar series shall be continued with a larger base of customers in future.

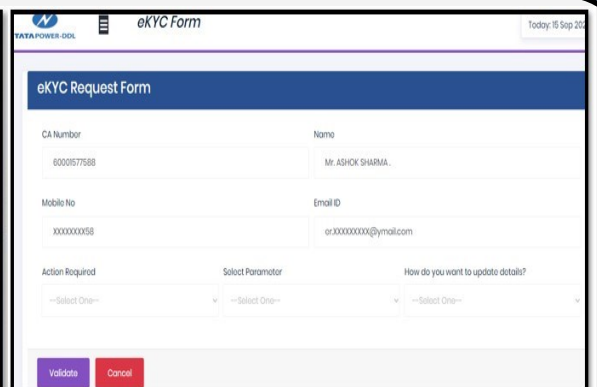
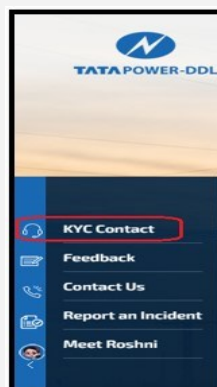


Get Your Information Updated Hassle free.....

Customers can now easily get their contact details updated like mobile number/ e-mail id through e-KYC at the power of their fingertips.

Tata Power DDL introduces **e-KYC Portal** which streamlines the customer contact details updation process, making it faster, more secure, and efficient. The e-KYC Portal can be accessed at Tata Power-DDL Website.

Link : <https://www.tatapower-ddl.com/ekyc/eKYC>

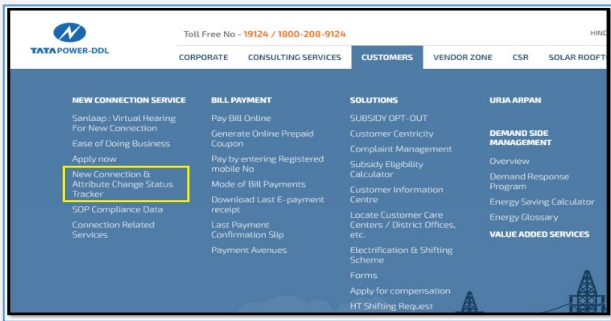


Track your New Connection Request on Website

Scan QR to know more about Surya Ghar

To bring convenience to our customers for tracking New Connection requests, a tracker has been launched on the Tata Power-DDL website (www.tatapower-ddl.com).

This enablement will help our customers to have quick access to track their requests.



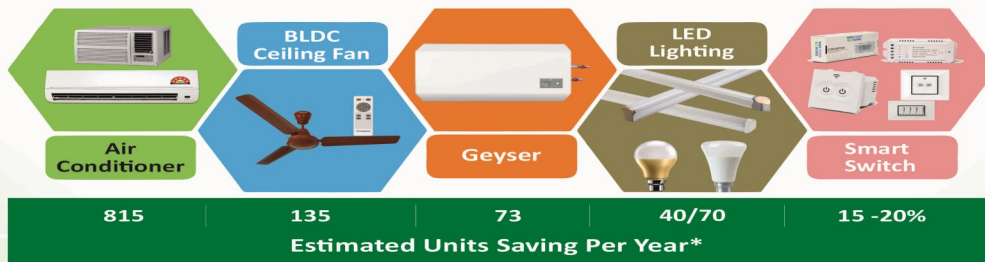
Path to follow :

<https://www.tatapower-ddl.com/customer/complaint/view-current-status-Request.aspx>

Give your house the gift of free electricity and solar power
Be a part of
PM - Surya Ghar: Muft Bijli Yojana



Enjoy the Benefits of Newly Launched ENERGY EFFICIENT PRODUCTS



Save Energy: Save Environment



Visit our Customer Care centres for LED, Lighting and Fans /For AC, Geyser or Washing Machine register at www.tatapower-ddl.com

*T&C Apply

Make Life Easier .. Opt for Green Initiatives !!

Join the Solar Revolution

Reduce Electricity Bills by installing **SOLAR PLANT**
call us at: **99713 95233**
Tata Power-DDL will provide all assistance regarding setting up Rooftop Solar Plant

www.tatapower-ddl.com

Opt in For Stop Paper Bill

Visit our website www.tatapower-ddl.com to Opt for e-bill and Stop Paper Bill

or

Just Give a Missed Call on **7303482071**



FRAUD ALERT!
We never ask our consumers to call us on any number!
For any queries contact us on our Helpline Nos. **19124 | 18002089124**



Send in your feedback through feedback section on our website www.tatapower-ddl.com

Report Unethical Incident



Bribe/harassment: vigilance@tatapower-ddl.com

Issued by Customer Service Department, Tata Power Delhi Distribution Limited (formerly NDPL)

Connect With us on Social Media



24-HOUR SAMPARK KENDRA
19124 Toll Free Number



Disclaimer

This publication is intended for Tata Power-DDL customers and any part thereof shall not be construed as a legal document or be presented in a court of law, forums, and authorities for any purpose whatsoever.

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Towards a Greener Tomorrow