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Roshni  
Tata Power-DDL's Corporate Mascot

May'23

## Urja Arpan Initiative @ Tata Power-DDL

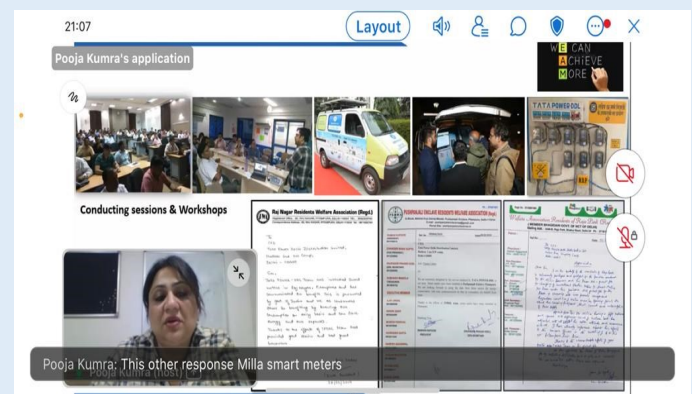
Urja Arpan, an initiative by Tata Power-DDL, aligns with the organization's commitment to sustainable development and combating the adverse impacts of increased energy consumption on the climate. By encouraging individuals and organizations to adopt energy-efficient practices, Urja Arpan strives to create a healthier & greener tomorrow.

To sensitize the society at large about Energy Efficient appliances and services, Tata Power DDL is working with premier academic institutions, influencers, and customers. To engage with all stakeholders involved in "Urja Arpan" journey, Tata Power-DDL organizes multiple activities like Urja Arpan Conclave, awareness campaigns thru Special Customer Meets, Urja Arpan Carnivals etc.



## TEJAS

TATA Power-DDL has taken multiple endeavors to support its customers for ensuring their Safety and Comfort in conjunctions with DERC. In line with this, TEJAS - webinar on Smart Meter benefits and Smart Energy Portal awareness, has been organized. The first event in this series for current year was held on 19 May 2023. More than 40 participants attended this Webinar from Civil Lines, Pitampura, Shalimar Bagh, Rohini and Model town. A brief session on overview of Smart Meter and its benefits for customers were delivered followed by a session & live demo on monitoring of consumption through Smart Energy Portal along with Important updates related to digital initiatives.



## Beware of Fraudulent Messages



TATA Power-DDL warns its customers against fraudulent messages being sent on the company's name, asking them to make calls regarding payment of Electricity Bills, Disconnection or Reconnection.

**We never ask our customers to call us on any number!**

Do not click on any link received from suspicious sources by SMS/Email for TPDDL Bill Payment / Activation or Deactivation of services/ other queries. Stay Safe. Stay Alert. For any concerns or queries, contact us on our Helpline Nos. 19124 or 18002089124.

**BEWARE OF FRAUDULENT CALLS**

We never ask our consumers to call us on any number!

For any concerns or queries contact us on our  
**HELPLINE NOS.**  
**19124 | 18002089124**

# Download "My Tata Power App"

**TATA POWER-DDL**  
Towards a Greener Tomorrow

**TPDDL CONNECT**  
has now been upgraded to  
**MY TATA POWER APP !!**

Welcome to  
**TATA POWER-DDL**  
**CONNECT**  
with you *Non-Stop*

Empowering Lives  
Through Reliable Power Supply  
Tata Power DDL believes that the primary purpose of business is to improve the quality of lives.

Select your Account Type  
Tata Power-DDL

Consumer Number

Mobile Number

**SIGN IN WITH OTP**

Touch ID Login

Don't have an account?  
Continue as Guest

**Offering:**

- Greater control
- Smoother experience

## Summer Tips - Save Electricity

Keeping your refrigerator at a cool spot in the house, away from direct sunlight or heat sources can help make it work better. Set the thermostat at an optimum level and regulate its load for efficient cooling.

## Make Life Easier .. Opt for Green Initiatives !!

### Opt in For Stop Paper Bill

Visit our website [www.tatapower-ddl.com](http://www.tatapower-ddl.com) or click on below link to Opt for e-bill and Stop Paper Bill.

<https://www.TATApower-ddl.com/myaccount/customer-login.aspx> or

Just Give a Missed Call on  
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**MobiKwik**

Get  
**10%**  
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upto ₹100



Use Code  
**TATAPOWER10**

T&C Apply. Valid till 30<sup>th</sup> June, 2023 on 1<sup>st</sup> ever electricity bill payment on MobiKwik App.



**IMPORTANT**

### BEWARE OF FRAUDULENT MESSAGES

requesting you to Call/SMS at any unknown number to avail services from Tata Power-DDL.

**Do not click** on any link received from suspicious sources through SMS/Email for Tata Power-DDL Bill Payment/Activation or Deactivation of services/other queries.

For any queries, contact us on our  
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Send in your feedback through feedback section on our website [www.tatapower-ddl.com](http://www.tatapower-ddl.com)

Report  
Unethical  
Incident



Bribe/harassment: [vigilance@tatapower-ddl.com](mailto:vigilance@tatapower-ddl.com)

Issued by Customer Service Department, Tata Power Delhi Distribution Limited (formerly NDPL)

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**24-HOUR SAMPARK KENDRA**  
**19124** Toll Free Number



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Towards a Greener Tomorrow