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Roshni
Tata Power-DDL's Corporate Mascot

July 2024

Celebration of Raising Day

Tata Power-DDL witnessed its 23rd Raising Day on 1st July'24. Like every year, this occasion was celebrated with a lot of enthusiasm with Customers.

Customer Care Centre team members expressed gratitude towards customers and shared milestones about Tata Power-DDL's Journey with them.

Valuable feedbacks were being gathered to provide the best services to them and become the utility of choice. The customers whole heartedly appreciated



Urja Arpan Carnivals



Tata Power-DDL organized 40 Green Zones and Urja Arpan Carnivals in the month of July'2024 to enhance and promote digitalization along with awareness of Energy Efficient Products .

These events were organized in Co-ordination with RWA Members. More than 5000 customers participated and pledged for sustainable use of electricity in the same, creating a substantial impact on the Society. This commitment by thousands of customers signifies a growing awareness and readiness to adopt sustainable practices, contributing to towards greener tomorrow.

Inauguration of VT Center at Palla

Tata Power-DDL believes in carrying forward the philosophy and legacy of Tata Group by giving back to the society through its community development initiatives.

With the objective to support the underprivileged youth belonging and reach the villages under the company's area of operation, a Vocational Training Cum Self Help Group has been inaugurated by Senior Dignitaries in the Village area in Palla Majra, Narela in collaboration with NGO Partner SAVE.

The Vocational Training Centre will cater around 250 beneficiaries every year.



Virtual Connect



Tata Power-DDL is pleased to announce the launch of its Virtual Connect, designed for customer convenience. With this, customers can now connect with our Customer Care Teams virtually, allowing for a quicker resolution of their concern from the comfort of their homes.

In addition to Virtual Connect, we also offer the option to book walk-in appointments at our Customer Care Centres. This dual approach is aimed at improving ease of access and ensuring customer convenience by providing flexible options to meet individual preferences.

Scan QR to know more about PM - Surya Ghar Yojna



Give your house the gift of free electricity and solar power
Be a part of

PM – Surya Ghar: Muft Bijli Yojana



Lets Adopt Energy Efficiency Measures..



CLEAN COOLING PROGRAM Enjoy Big saving on New 5-star split ACs

Special Rebate of Rs 3500/- for Tata Power-DDL domestic customers

Save on your electricity bill by using 5-star ACs
Register now to get a special rebate
*T&C Apply



Free Standard Installation

Special offer for TP-DDL Customers

CHOOSE ENERGY EFFICIENCY FOR A GREENER TOMORROW

PARTICIPATING BRANDS



Discount ends 30th September 2024

Offer valid for a limited number of ACs on a first-come, first-served basis. Offer can be availed for up to 3 ACs per CA number



Save big on Electronics with Croma



Flat **7.5% off** on Home Appliances

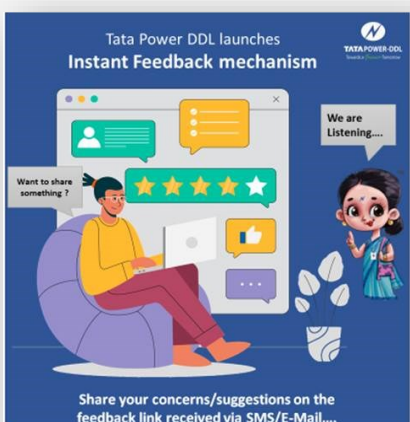
Coupon Code: SSTATAPWRCRM30K

Offer available only at Croma stores | Offer applicable on purchase above ₹30,000 | Offer valid till 30th September 2024 | T&C Apply

Your Opinion Matters to Us !!!!

Tata Power-DDL has launched instant feedback mechanism, where customers can share their feedback/suggestions/concerns through the survey link on real time basis.

This initiative has been launched in the view of giving convenient and hassle free services to the customers basis feedback capturing.



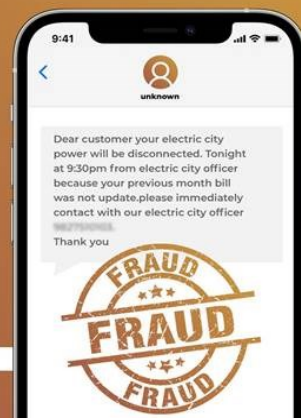
with you Non-Stop

FRAUD ALERT!

We never ask our consumers to call us on any number!

For any queries contact us on our

Helpline Nos.
19124 | 18002089124



Send in your feedback through feedback section on our website www.tatapower-ddl.com

Report Unethical Incident



Bribe/harassment: vigilance@tatapower-ddl.com

Issued by Customer Service Department, Tata Power Delhi Distribution Limited (formerly NDPL)

Connect With us on Social Media



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Towards a Greener Tomorrow