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Sampark

Customer Newsletter

April'2023



Roshni
Tata Power-DDL's Corporate Mascot



Customer Friendly Redesigned New Connection Application Form

Based on the customer voice and feedback, a new milestone towards customer convenience has been achieved through revamping and redesigning of the new connection application form. The same has been launched on Tata Power-DDL's website and My Tata Power App. The add on features in the new form are as follows :

- ◆ Simplified and User Friendly Interface for new connection application.
- ◆ Enhanced security feature of OTP based registration process.
- ◆ Simplification in the address fields based on Pin Code.
- ◆ 4 steps filling of Application form
- ◆ Crop Option for visibility and ease of upload of Photograph and Signature.
- ◆ Guided alert messages and voice over for uploading the documents.
- ◆ Preview option after filling up of complete form.
- ◆ "Save as Draft" option to fill the form at later stage.

Apply Connection for 1 KW to 100 KW EoDB - Apply Connection for 101 KW to 200 KW

 Domestic for all individual CLICK HERE	 Non Domestic for commercial CLICK HERE	 Industrial for industries CLICK HERE	 Agricultural for farms CLICK HERE	 E-Vehicle for electric vehicle CLICK HERE
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Reference Links and Video

[Go Green Initiative By Tata Power](#)

[DERC Performance Standard Timelines.](#)

[Help file: 'How to apply online'](#)

[Guaranteed Standards Of Performance And Compensation To Consumers In Case Of Default](#)

Team Customer Services organized "Special Customer Meets"

GENNext



To enhance engagement with youth, a special customer meet was organized where panel discussion was done on the theme "Role of Technology".

WePower



The first Women Meet, "WePower - Do the Earth a Favor, Be a Power Saver" was organized to engage with women from different walks of life in our "Urja Arpan" Journey .

Samman



To strengthen our relationship with senior citizens, "Samman" has been organized. Yoga Session, health camps and promotion of digital initiatives were the key highlights.

Download "My Tata Power App"

TATA POWER-DDL
Towards a Greener Tomorrow

TPDDL CONNECT
has now been upgraded to
MY TATA POWER APP !!

Welcome to
TATA POWER-DDL
CONNECT
with you *Non-Stop*

Offering:

- Greater control
- Smoother experience

Safety Tips—Stay Hydrated

- ◆ Drink plenty of water to maintain hydration levels in your body.
- ◆ Use umbrella, sunglasses and sunscreens while going out.
- ◆ Immediately see a doctor in case of heat stroke.

Make Life Easier .. Opt for Green Initiatives !!

Opt in For Stop Paper Bill

Visit our website
www.tatapower-ddl.com or
click on below link to Opt for
e-bill and Stop Paper Bill.

https://www.TATApower-ddl.com/myaccount/customer-login.aspx_or

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TATAPOWER10

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IMPORTANT

BEWARE OF FRAUDULENT MESSAGES

requesting you to Call/SMS at any unknown number to avail services from Tata Power-DDL.

Do not click on any link received from suspicious sources through SMS/Email for Tata Power-DDL Bill Payment/Activation or Deactivation of services/other queries.

For any queries, contact us on our
Helpline Nos. 19124 & 18002089124

FEEDBACK

Send in your feedback through feedback section on our website www.tatapower-ddl.com

Report
Unethical
Incident



Bribe/harassment: vigilance@tatapower-ddl.com

Issued by Customer Service Department, Tata Power Delhi Distribution Limited

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24-HOUR SAMPARK KENDRA

19124 Toll Free Number



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