



Delhi Electricity Regulatory Commission

Viniyamak Bhavan, C-Block, Shivalik, Malviya Nagar, New Delhi-110017

F.17(230)/Engg./DERC/2020-21/6956

Order (Date of Order: 18.12.2020)

Whereas the Delhi Electricity Regulatory Commission (Supply Code and Performance Standards) Regulations, 2017 (hereinafter referred to as 'Regulations') provide the procedure for release of electricity connection.

And whereas Regulation 11(2) (i) of the Regulations provide that the licensee shall, at the time of receipt of application form, stipulate a date and time for inspection of applicant's premises in mutual consultation with the applicant, giving a written acknowledgement.

And whereas Regulation 11 (2) (iii) of the Regulations provide that the Licensee shall conduct field inspection of the premises in the presence of the applicant or his representative on the appointed date and time.

And whereas Regulation 29 (8) of the Regulations provide that the Licensee shall install the meter, within the time specified for release of new connection or the time specified for replacement of meters as the case may be, in the presence of the applicant/consumer or his authorized representative after giving advance notice.

And whereas Regulation 29 (9) of the Regulations provide that whenever a meter is sealed, either for a new connection or replacement or restoration of power supply or any other work, it shall be sealed in the presence of the consumer or his authorized representative.

And whereas Regulation 29 (11) of the Regulations provide that the Licensee shall give a copy of the meter particulars sheet to the applicant or their authorized representatives, duly signed by the Licensee and the applicant or their authorized representatives, and retain one such copy as an acknowledgment.

And whereas first proviso to Regulation 29 (11) of the Regulations provide that the distribution licensee may have the option to record the particulars of the meter digitally including the signature of the consumer at installation site itself.

And whereas second proviso to Regulation 29 (11) of the Regulations provide that for the applicant who has provided email ID in the application form, the Licensee shall send the copy of meter particulars sheet to the applicant through electronic mode such as email.

And whereas, the Commission has received the communication from Government of NCT of Delhi for implementation of reform under Ease of Doing Business for reduction in procedure from 3 to 2 for release of electricity connection.

Now, therefore, the Delhi Electricity Regulatory Commission in exercise of its powers conferred under Regulation 85 of the Regulations, hereby makes this Order in respect of the provisions for field inspection and installation of meter for release of electricity connection; to relax, namely: -

1. Short Title & Commencement: - (1) This order shall be called Delhi Electricity Supply Code and Performance Standards (Relaxation) Third Order, 2020.

(2) This order shall come into force on the date of its issue.

2. Procedures for release of electricity connection:

Procedure 1: Submission of application alongwith all documents:

(1)The applicant shall make application for new connection to the distribution licensee as per provisions of Regulation 11(1) of the Regulations and accordingly, the distribution licensee shall process the application.

Procedure2: Field Inspection and Energisation of Connection:

(1)After receipt of application, the distribution licensee shall examine the technical feasibility of the connection applied for from their distribution system or distribution mains, without interacting with the applicant.

(2)In case after examination of technical feasibility of the distribution system or distribution mains under sub-clause (1) above, if the distribution licensee is satisfied that the electricity connection can be energized from the existing system, the Distribution Licensee shall inspect the premises of the consumer and shall install the meter at site itself, in the presence of the consumer:
Provided that if on inspection, the Distribution Licensee finds defects/ deficiencies, the licensee shall give intimation to the applicant on the spot in writing about the defects/deficiencies.

(3)In case after examination of technical feasibility of the distribution system or distribution mains under sub-clause (1) above, and if the distribution licensee is of the view that the electricity connection cannot be energized from the existing system, and the distribution system require the augmentation, the Distribution Licensee shall carry out the augmentation of their distribution system without interacting with the applicant:
Provided that if energisation of connection require the augmentation of distribution system in the consumer's premises, the Distribution Licensee shall inspect the premises of the consumer and earmark the space for installation of equipment, location of the meter, etc. in the presence of the consumer:

Provided further that after completion of augmentation of distribution system, the Distribution Licensee shall energize the electricity connection without interacting with the applicant.

(4) In cases where meter is not installed in the presence of the applicant, the Distribution Licensee shall send the copy of meter particulars sheet to the applicant through electronic mode such as email.

Sd/-
(A. K. Ambasht)
Member

Sd/-
(A. K. Singhal)
Member

Sd/-
(Justice S. S. Chauhan)
Chairperson