



Delhi Electricity Regulatory Commission

ViniyamakBhavan, C-Block, Shivalik, Malviya Nagar, New Delhi-110017

F.17 (266)/DERC/Engg./2018-19/6330/

Order (Date of Order: 27.04.2021)

In the matter of: Suspension of Standards of Performance

Whereas the Delhi Electricity Regulatory Commission (Supply Code and Performance Standards) Regulations, 2017 (hereinafter referred to as 'Regulations'), inter alia, provides for procedure in release of electricity connection including temporary connection, load reduction, load enhancement, meter reading, billing, payment, Standards of Performance, booking of cases of Unauthorised Use of Electricity, Theft of Electricity, etc.

And Whereas Regulation 83 of the Regulations provides for exemption of Standards of Performance and states that Standards of Performance shall remain suspended during Force Majeure conditions such as war, mutiny, civil commotion, riot, flood, cyclone, lightning, earthquake, lockout, fire, sabotage, blockade etc., affecting the Licensee's installations and activities.

And Whereas the Distribution Licensees have submitted to the Commission that Govt. of NCT of Delhi has imposed strict curbs in the city like night curfew till 30.04.2021 vide their Order no. 364 dated 06.04.2021 and weekend curfew from 16.04.2021 (10.00PM) till 19.04.2021 (05.00AM) vide its Order no. 373 dated 15.04.2021, resulting in closure of shopping malls, auditoriums, gyms, spas, bars and dine-in services at restaurants.

And Whereas the Govt. of NCT of Delhi had announced complete curfew effecting 10 PM from 19th April 2021 onward till 5 AM of 26th April 2021 resulting in to strict restrictions in movement of individuals vide DDMA Order No.F.2/07/2020/pt file-III/381 dated 19.04.2021, as an emergency measure with the objective to break the transmission chain of Covid-19 virus and for overall well being and safety of people of NCT of Delhi.

And Whereas the Govt. of NCT of Delhi vide its Order No.F.2/07/2020/pt file-III/397 dated 25.04.2021 has extended the curfew in the territory of NCT of Delhi till 5:00 am on 03.05.2021 or further orders whichever is earlier.

And Whereas the Distribution Licensees have submitted that these restrictions has curtailed down work force deployment at back office and field activities and are keeping bare minimum work force so that our customer gets uninterrupted power supply.

And Whereas the Distribution Licensees have requested the Commission to declare the outbreak of Covid-19 virus as a force majeure event and allow suspension of standards of performance.

Now, therefore, the Delhi Electricity Regulatory Commission in exercise of its powers conferred under Regulation 85 (Power of relaxation and power to remove difficulties) of the Regulations, consider the outbreak of Covid-19 virus as a force majeure event under Regulation 83 of the Regulations for suspension of Standards of Performance w.e.f. 19.04.2021, till further orders.

Sd/-
(Dr. A. K. Ambasht)

Member

Sd/-
(Justice S.S. Chauhan)

Chairperson