

New connections/Additional Load, where power supply can be provided from existing network

Name of Company TATA Power-DDL
 Period of Report May
 Year 2021

Description	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within 8 days from the acceptance of application	1178	3662	4840	4018	127	4145	695
Where RoW or road cutting permission is required	Within 15 days from the acceptance of application	0	0	0	0	0	0	0