

**New connections/Additional Load, where power supply can be provided from existing network**

Name of Company                      TATA Power-DDL  
 Period of Report                      November  
 FY    2023-24

Description	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within 7 days from the acceptance of application	1661	7104	8765	7701	6	7707	1058
Where RoW or road cutting permission is required	Within 15 days from the acceptance of application	0	0	0	0	0	0	0