

New connections/Additional Load, where power supply can be provided from existing network

Name of Company TATA Power-DDL

Period of Report April

FY 2023-24

Description	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within 7 days from the acceptance of application	2193	8360	10553	8782	0	8782	1771
Where RoW or road cutting permission is required	Within 15 days from the acceptance of application	0	0	0	0	0	0	0